



Progressive Intercultural Community Services (PICS) Society

Position: Outreach Counsellor – Youth at Risk
Location: Surrey (Head Office)
Hours Required Full Time (35 hours per week)

Job Summary:

As part of the City of Surrey and PICS' Intercultural Family Intervention and Crime Prevention Project, the Outreach Counsellor – Youth at Risk will be responsible for providing counselling, case management, mediation support and police supported interventions for families and individuals with the objective of preventing gang recruitment and reducing gang violence. The position is also responsible for promoting community engagement for relationship building and information sharing.

Key Duties and Responsibilities:

- Conducts case management services to assigned case load, including assessment, goal / plan development, and referrals to other community service providers. Utilizes the Intervention Case Management (ISM) Model (assessment, action plan, and follow up)
- Provides gang awareness education and counselling to referred individuals and their families
- Provides crisis intervention, problem-solving, and conflict resolution support for children, youth, and young adults
- Provides support in mediations between youth, families, and other stakeholders (i.e. schools, RCMP)
- Initiates, develops, and maintains collaborative relationships with other community partners and providers working with the youth and their family. Makes referrals to other community outreach and intervention services
- Develops and implements plans to educate and increase gang awareness in the community
- Remains abreast of current policies, guidelines, regulations, and initiatives related to community violence and gang prevention programs and intervention services

Education and Experience:

- Undergraduate Degree in Social Work, Psychology, Criminology, or related concentration and at least 2 years of experience in a similar position (or suitable combination of education and experience)
- Fluency in English is a must, and fluency in second language (e.g. Punjabi and/or Hindi) is an asset
- Counselling, case management, and outreach experience
- Experience with and knowledge of criminal justice system and basic concepts of crime prevention principles and practices

- Knowledge of community violence and gang prevention programs and intervention services

Skills and Abilities:

- Ability to build trust and relationships with affected youth and their families
- Proven problem solving, conflict resolution and mediation skills
- Proven ability to communicate clearly and concisely, both orally and in writing
- Ability to exercise judgment regarding appropriate information sharing, confidentiality requirements, and human relations

Other Attributes and Requirements:

- Ability to work a flexible schedule; including evenings and weekends
- Valid driver's license and own reliable vehicle insured for business use and \$2 million liability
- Clean Criminal Record Check (Vulnerable Sector)

How to Apply: Please submit cover letter and resume, stating salary expectations, to PICS HR Department at career@pics.bc.ca. Please use job title as the email subject.

Successful applicants are required to be fully vaccinated against COVID-19, exemption requests must be supported by valid, legal documents.

(PICS is an equal opportunity employer. We thank all who apply, but only applicants selected for an interview will be contacted. No phone calls please.)