



Job Title: Women's Support Worker, 2nd Stage Transition Housing
Status: Temporary (with possibility of becoming Permanent for the right person)
Hours of work: Fulltime
Location: Surrey

PICS Society is looking for a fulltime Women Support Worker to provide emotional and practical support to immigrant women and children in our Second Stage Housing Program. We offer a challenging and rewarding work environment that requires a dynamic individual to work with a diverse population.

Duties & Responsibilities

- screens clients over the phone and in person to assess eligibility as required;
- completing intakes and departures;
- provides emotional support and practical assistance to women and children;
- provides orientation to new residents and appropriate referrals;
- conducts regular house meetings, regular group activities, and daily, weekly and monthly tasks as delegated by supervisor;
- carries work cell phone to deal with emergencies as delegated by supervisor;
- provides crisis prevention, intervention, and conflict resolution;
- keeps accurate records, log notes, and statistical information;
- performs light housekeeping duties as required;
- cleans and prepares rooms for new residents;
- responds to emergency situations;
- works within the context of Transition House service delivery, adheres to Harmony House Policies/ Procedures; and
- carries out any other tasks as delegated by supervisor.

Education and Experience:

- a degree or diploma from a recognized post-secondary institute in related field (social work, sociology, Nursing, etc.) plus a minimum 2 years of experience as a frontline support worker supporting women and children affected by domestic violence OR a combination of education and work experience in a related field;
- certificate in Non-Violent Crisis Intervention is an asset; and
- direct transition house and /or crisis line training experience required.

Skills and Abilities Required:

- able to understand and articulate the cycle of violence against women;
- familiar with community resources including: non-profit, police, Ministries, schools;
- able to maintain strict confidentiality, and understand and demonstrate professional boundaries;
- possesses sound understanding of intimate partner violence and a well-developed analysis of the cycle of violence;
- adheres to a feminist analysis of violence against women and has a commitment to anti-oppression work;
- adheres to PICS mandate, mission, vision, ethics, organizational structure, policies and procedures;



- works in a respectful and cooperative manner with all clients and staff;
- excellent communication skills and an ability to interact in a non-judgmental, non-blaming way;
- must be able to work flexible hours (nights and weekends);
- able to work under pressure/crisis;
- ability to give and receive constructive criticism;
- ability to work independently and collaboratively; and
- ability to manage stress;

Other requirements

- A clear Criminal Records Check (Vulnerable Sectors) is required;
- First Aid/CPR training;
- current TB test required; and
- access to a vehicle

How to Apply: Please submit a resume and cover letter stating salary expectation to PICS HR Department at career@pics.bc.ca. Please use "WSW" as the email subject.

(PICS is an equal opportunity employer. We thank all who apply, but only applicants selected for an interview will be contacted. No phone calls please.)