

Community Resources for Immigrants and Newcomers

GOVERNMENT SERVICES:

<p>Citizenship and Immigration Canada (CIC): Vancouver Office - #200-877 Expo Boulevard Permanent Resident Card Inquiries Handling of Public Money(HPM) , Refund for Application Fees Case Processing Centre, Urgent Proof of Citizenship Case Processing Centre, Permanent Resident Card Application Case Processing Centre, Citizenship Application</p>	<p>1 888-242-2100 HPM Productions JET North, 300 Slater Street, 4th Floor, Ottawa, K1A 1L1 PO BOX 1000 Sydney, Nova Scotia, B1P 7C2 CPC PO BOX 9000 Sydney, Nova Scotia, B1P 6K7 CPC PO BOX 12,000 Sydney, Nova Scotia, B1P 7C2</p>
<p>Service Canada: Employment Insurance (EI) Tele Info Service Passport Office Canada Pension Plan (OAS, CPP)</p>	<p>1 800-206-7218 1800-567-6868 1800-277-9914</p>
<p>Ministry of Social Development and Innovation: General Inquires Employment and Income Assistance (Mountain view office) Self-Serve Assessment and Application BC Bus Pass Program PO Box 9985, STN PROV GOVT Victoria, BC V8W 9R6</p>	<p>1-866-866-0800 604-775-3000 https://www.iaselfserve.gov.bc.ca/HomePage.aspx 1866-866-0800</p>
<p>Canada Revenue Agency: Benefits Inquiry Service (Child tax benefits, GST/HST) Option C Print Out Tele Refund Service</p>	<p>1800-387-1193 1800-959-8281 1800-959-1956</p>
Vital Statistics BC	1-888-876-1633
Vital Statistics Quebec (press 9 for English)	1800-567-3900
MSP BC, general inquiries	604 683-7151
Fair PharmaCare	1800-663-7100
Inquiry BC (Vancouver & Outside B.C.)	1-800-663-7867 604-660-2421

REFUGEE SERVICES:

<p>Amnesty International BC&Yukon Regional Office: #430-319 W Pender St, Vancouver</p>	604-294-5160
MOSAIC, services for refugees	604-254-9626
SUCCESS - Moving Ahead Program (MAP)	604-638-9199

CREDIT CHECK

TransUnion	1800-663-9980
Equifax	1800-465-7166

ESL:

Western ESL Services LINC Language Assessment and Referral Centre (for people living in Vancouver, North Vancouver, West Vancouver, Richmond, South Delta, Burnaby or New Westminster)	Tel (604) 876-5756 Fax (604) 876-0134 #208 – 2525 Commercial Drive Vancouver, BC V5N 4C1
CLBPT Assessment MOSAIC Language Centre	604-708-3905 #206-2555 Commercial Drive
Vancouver Public Library, South Hill Branch	604-665-3965
South Vancouver Neighborhood House	604-324-6212 6470 Victoria Drive, Vancouver

LEGAL AID:

Legal Services Society (LSS), Call Centre Free Legal Services for individuals on low income	604-408-2172
LSS, general inquiries Legal Aid, Family Duty Counsel (Civil cases)	604-601-6206 604-660-1508
Law Student Legal Advice Program (UBC law students) For general inquiries & booking an appointment For Chinese language services	(604) 822-5791 (604) 684-1628
Canadian Bar Society, Lawyer Referral Services	604-687-3221
Supreme Court Vancouver: Family Registry Supreme Court Registry of Family and Divorce Family Maintenance Enforcement Program Child Support Payment (if spouse denies) fax number	604-660-2844 604-660-2843 604-678-5670 604-678-5679
Vancouver Law Courts (Supreme Court Vancouver Law Courts Administration)	604-660-2847
Access Pro Bono Society of BC: Client services line	604-874-7400
MOSAIC: Free legal clinic for low-income temporary foreign workers and work permit holders with Access Pro Bono Lawyers	contact Girly for appointment: 604-254-9696 ext.487 gcumberland@mosaicbc.com 1720 Grant St, Vancouver

LEGAL MATTERS- SOCIAL WORK/ VIOLENCE AGAINST WOMEN

Ministry Of Children and Family Development	604-775-2727
Vancouver Lower Mainland Multicultural Family Support Services Ranjeet Kanda- Stopping Violence Counsellor	604-436-1025
South Vancouver Neighborhood House: Family Support and Domestic Violence Program	604-324-6212

WORK SAFE

Work Safe BC Disclosure Departments	604-279-7607
Work Safe BC Claim Reporting and Information Centre	604-231-8888

HOUSING - General

BC Housing Registry	604-433-2218
Canadian Co-op Affordable Housing	604-439-9750
Kiwassa Neighborhood House: Kiwassa Family Housing	604-254-5401

HOUSING – IMMIGRANT SPECIFIC

SUCCESS - Hillside Gardens Complex for newcomers to Canada	604-521-2942
ISS of BC – Welcome House (16 units)	604-684-7498 530 Drake Street, Vancouver

HEALTH

Dr Jetha Nasir (pediatrician) 6419 Main Street, Vancouver	604-325-5211
Dr Wing Gay Chiu (family doctor) 222-633 Main Street, Vancouver	604-683-4020
Dr Dalvinder Singh Toor (family doctor) 6408 Main Street, Vancouver	604-568-5667
Dr D. Dosanjh (optometrist) 650 W 41 st Ave, #163	604-263-4211
Dr Navchaiten Dosanjh (chiropractor) 8289 Granville Street	604-266-4323
Walk-in Clinics: Main and Marine Medical Clinic, 235 SE Marine Drive, Vancouver	604-322-3031
CBI Carepoint Medical Centre, 1623 Commercial Drive, Vancouver	604-254-5554 carepoint.ca
Broadway Youth Resource Centre and Youth Clinic	604-261-6366

MENTAL HEALTH

Vancouver Coastal Health Mental Health and Addictions	604-266-6124
Vancouver Adult Mental Health Services	604-675-3997
BC Mental Health & Substance Use Services	604-524-7734

Canadian Mental Health Association (CMHA) Vancouver Office: Suite 110 - 2425 Quebec Street, Vancouver	604-872-4902
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FOOD

Muslim Food Bank 13085 115 Ave, Surrey, BC	1866-824-2525
Greater Vancouver Food Bank 1150 Raymur Avenue, Vancouver BC	604-876-3601
Quest Outreach Society 2020 Dundas Street, Vancouver, BC	604-602-0186
Ross Street Gurdwara (Khalsa Diwan Society) 8000 Ross St, Vancouver BC	604-324-2010

INTERPRETERS

DiverseCity (Surrey \$44, Van \$88)	604-597-0205
MOSAIC Medical (\$60/hr + travel and parking expenses) Court (\$50/hr + travel and parking expenses) Lawyer's Office (\$60/hr- 2hr minimum)	604-254-0469

PHOTO STORE

Mahi Photo Studio 6647 Fraser Street, Vancouver	604-321-6559
D&R Photo 6530 Fraser St, Vancouver	604-324-3725

SETTLEMENT AND INTEGRATION:

Newcomers' Guide – Welcome BC	Download a free copy at https://www.welcomebc.ca/Start-Your-Life-in-B-C/Newcomers-Guides
South Vancouver Neighbourhood House Multicultural Settlement Services 6470 Victoria Drive, Vancouver	Contact Kwangyoung at 604-324-6212
PICS Society Settlement Services 8157 Main Street, Vancouver	Contact Sukhwinder at 778-371-8552
S.U.C.C.E.S.S. Settlement and Integration Services: Granville Service Centre #300 - 8268 Granville Street, Vancouver, B.C.	604-323-0901

Fraser Service Centre #205 - 5838 Fraser Street, Vancouver, B.C.	604-324-8300
ISS of BC Welcome Centre 2610 Victoria Drive, Vancouver	604-684-2561
MOSAIC Settlement Services 1720 Grant St., 2nd floor Vancouver, B.C.	604 254 9626
Multicultural Helping House Society (MHHS) Newcomer Resource Centre	604-879-3277 4802 Fraser Street, Vancouver BC

SUPPORT GROUP FOR IMMIGRANT WOMEN

MOSAIC: Afghan Women's Support Group Kurdish Women's Support Group	Andara Ahmad, Community Development Worker 604 254 9626/1720 Grant St., Vancouver, B.C.
PICS Society: Punjabi Women's Support Group	778-371-8552 8157 Main Street, Vancouver, BC
South Vancouver Neighbourhood house: South Asian Women Support Group Multicultural Women Support Group	604-324-6212 6470 Victoria Drive, Vancouver

MENTORING PROGRAMS FOR IMMIGRANTS

MOSAIC - Workplace Connections Program	Milly Ting, Program Facilitator 1720 Grant St. Van. BC 604.254.9626 ext.295
S.U.C.C.E.S.S. – Career Mentoring Program	Judy Wang / Nancy Yang 604-279-7180
MentorConnect – Immigrant Employment Council of BC	604-629-5364
Little Mountain Neighbourhood House - Employment Mentorships and Career Coaching Program	Stephen 604-879-7104 ext.319 Stephen_andrada@lmnhs.bc.ca

CREDENTIAL EVALUATION SERVICE

BCIT - International Credential Evaluation Service (ICES)	604-432-8800 (Option 2, only available 8:30am-12:00pm PST) 3700 Willingdon Avenue, Burnaby
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EMPLOYMENT PROGRAMS FOR IMMIGRANTS

PICS Society : Workplace Integration for Mature	604-324-7733
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Workers (WIMI 45+)	8159 Main Street, Vancouver
SUCCESS: Active Career Advancement Program (ACAP) Greater Vancouver Office	604-336-6262 201-4664 Lougheed Hwy. Burnaby, BC
Skills Connect Program	http://www.skillsconnect.ca/locations

VOLUNTEER PLACEMENT

South Vancouver Neighbourhood House – Labour Market Volunteer Placement Program for Newcomers	Eric Lau, Labour Market Program Worker 604-324-6212 eric@southvan.org
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OTHER SERVICES

Labour Relations & Employment Standards	604-660-4946 210-4946 Canada Way, Burnaby, BC
Crisis Line	604-872-3311
Crisis Pregnancy Center	604-731-1122 201-3103 Kingsway, Vancouver, BC 604-525-0999 7879 Edmonds Street, Burnaby, BC
Commissionaires BC: For finger printing & criminal record check	778-331-0389
BC Ambulance Service Billing: Customer Service Line	1800-665-7199
ICBC: Customer Service Line	604-661-2800
Canadian Anti-fraud Centre	1-888-495-8501
Consulate General of India in Vancouver: press 1 for English General Inquiries / Reception Fax number: Indian Visa India Passport Person of Indian Origin (PIO)	604-662-8811 604-682-2471 604-662-4641 604-662-4642 604-662-4640
U.S. Consulate General in Vancouver : 1095 W Pender Street, Vancouver	604-685-4311